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CA-QP8300  
Previously P13.1  
Revision C  
12 June 2002

Maintenance Center, Albany  
Marine Corps Logistics Base, Albany, GA 31704-0325

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## MCA QUALITY PROCEDURE

### CODE 884

# CONTROL OF NONCONFORMING PRODUCT

#### SIGNATURE/APPROVAL

The signature and date below indicates approval of this procedure for implementation at the Maintenance Center, Albany.

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(Trent Blalock Signature on File for)  
S. H. Foreman  
Commander, Maintenance Center, Albany

\_\_\_\_\_  
12 June 2002  
DATE

**CHECK THE MASTER LIST - VERIFY THAT THIS IS THE CORRECT VERSION BEFORE USE**

<b>Maintenance Center, Albany Quality Procedure Code 884</b>		
<b>CONTROL OF NONCONFORMING PRODUCT</b>	<b>MCA-QP8330 (Previously MCA-P13.1)</b>	<b>Revision: C</b>
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**DOCUMENT HISTORY LOG**

<b>Status (Baseline/ Revision/ Canceled)</b>	<b>Document Revision</b>	<b>Effective Date</b>	<b>Description</b>
Baseline		03 Dec 98	
Revision	A	22 June 00	Chgs due to Management Working Group
Revision	B	26 Feb 02	Transition from ISO 9002:1994 to ISO 9001-2000
Revision	C	10 June 02	Changed OPR Code on pages 2-5 from 881 to 884.

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4.4 Authority for Inspection. Program Management Department interprets the applicable standards and technical documents to establish the inspection criteria. Inspectors are the authority on the production floor as to determine conformance or non-conformance of a product or process. Resolution of differences in interpretation of requirements between inspectors, production floor personnel, and engineering personnel is the responsibility of the Head, Program Management Department.

The following actions shall be taken by the assigned actionee to ensure proper and systematic control of all nonconforming product.

4.5 Business/Trades Department. Identify nonconforming product/material via QIR.

4.6 Production Management. If corrections cannot be achieved, move the nonconforming material to a designated holding area for nonconforming products

4.7 Business/Trades Departments. Examine the nonconforming product/material to determine what portion of the lot/batch is affected. Check previously processed product/material to assure that the problem is localized.

4.8 Trades Department: Authorization to Continue Processing Nonconforming Product. As a course of normal business, the product will not be allowed to continue processing until the discovered non-conformance or defect is corrected. Processing with defect due to extreme urgency maybe accomplished in accordance with the following:

If the defect is a minor defect, the shop supervisor is delegated the authority to make the decision to allow the product to continue processing. This authority is delegated only for cases where extreme urgency in meeting the required schedule demands that the product continue processing and where the cost of correcting the defect at a later point in the process is not prohibitive. If the product is allowed to proceed in the process, the product will continue to be clearly tagged as being nonconforming until such time as the defect is properly corrected. This authority cannot be delegated by the supervisor to a leader or other employee. In no case will a defective nonconforming product be assembled to the next higher assembly, which would later have to be disassembled for defect correction.

4.9 Program Management/Business Departments. Evaluation and Disposition of Nonconforming Product/Material (Work In Process). Nonconforming product/material shall be processed, “*RED TAGGED*” and segregated, if practical and shall be evaluated to determine if products can be:

- a. Reworked to meet specified requirements.
- b. Recommend acceptance without repair by concession, which will require a decision or action by Program Management.
- c. Authorize for alternative applications.
- d. Rejected or scrapped.

4.10 Production/Trades/Business Departments. Evaluation and Disposition of Nonconforming Product/Material (New Parts and CSP). Nonconforming product/material shall be processed, “*RED TAGGED*” and segregated. Complete and submit PQDR.

4.11 Program Management: Use of Nonconforming Product/Material. The products/material that do not meet specified requirements and are proposed for use or repair shall be reported for concession to the customer or the customer’s representative by Program Management. The description of the non-conformity that has been accepted and the actual repairs shall be documented to denote the actual condition. The documentation shall be filed in the Configuration/Data Management (C/DM) Office.

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4.12 Business/Trades Departments.

4.12.1 Repaired and Reworked Product. Inspect repaired or reworked products in accordance with documented procedures.

4.12.2 Closure Process. Complete the QIR, which will serve as the record of disposition.

5. NOTES. None

6. DATA, FORMS, AND REPORTS. None

7. QUALITY RECORDS. Quality Records shall be in accordance with MCA-QI4230-BN4000.

8. FLOW DIAGRAM. None.